

## COVID – 19: INFORMATION FOR CURRENT OVERSEAS STUDENTS – 19 March 2020

Following the announcement by the UK government that all schools and colleges are required to close for face to face teaching, from 20 March 2020 until further notice, please find information below relating to aspects of your studies with us and what happens next.

Chichester College Group is strongly advising all overseas students to make arrangement to return home and continue their studies online.

The situation is evolving and these details will be regularly updated. Information will be available on our [website](#) and we will contact you to provide details and support to you during this difficult time.

Further, additional information for international students can be found on the UKCISA Website [COVID-19 Advice for International Students](#)

### **Will I be able to return to complete my course?**

Currently due to the uncertainty on when the College will be allowed to reopen for face to face teaching we are unable to confirm when you will be allowed back to the College. We will keep you enrolled on your programme of study and provide you with access to online materials and teaching.

Students will receive instructions on how to access online learning by their teachers and arrangements for online support. We will do everything we can to find a practical solution for everyone to ensure they are able to access online learning materials and support.

Please check your emails regularly for messages from staff.

### **Will I be able to sit my exams?**

Following the announcement that exams will not take place this year, we will now work urgently with the Department for Education to work through the detail of this decision. If you were due to sit an exam, we will contact you individually and provide further details as soon as possible.

### **I am on a Tier 4 visa – what happens if I am unable to study?**

The UK government has released [immigration guidance for everyone affected by coronavirus travel restrictions](#). Please refer to this page for the latest advice, which we will also highlight here when new information becomes available.

In the first instance, if you return home for extended leave we will not cancel your CAS and are seeking guidance from the home office. You will remain enrolled on your programme and will be required to complete your studies at home and access online and distance learning materials.

### **Will I get a refund?**

Please see our [Terms and Conditions](#) for details of cancelations and refunds.

For clarification:

Students, who remain enrolled on a programme of study and study online with teacher support, will not get a refund on tuition fees. However, we will reimburse students unused accommodation fees in line with our terms and conditions.

For students who wish to suspend their studies but return to the College at a later date, for example students studying General English or Study Abroad programmes, we will hold your tuition fees for you as a credit. However, we will reimburse students unused accommodation fees in line with our terms and conditions.

For students who wish to cancel their programme, following the decision by the UK government to close the College for face to face teaching, we will refund the balance of tuition fees and reimburse you for unused accommodation fees in line with our terms and conditions.

We recognise these are exceptional circumstances and we will continue to review our terms and conditions over the coming weeks.

### **Can I leave my belongings in my room?**

If you are residing in Halls of Residence and wish to return at a later date and remain enrolled at college we will provide secure storage for your belongings.

If you are ending your programme but are unable to take your belongings home with you we will arrange storage to give you time to arrange collection/shipping. We charge a small fee for storage of belongings.

If you are in host family accommodation please speak to your host family or contact us to discuss your options.

### **Will I receive a certificate of attendance or report for my time at College?**

We will provide a certificate of attendance for every student, along with a report, as usual.

### **Next Steps**

We know you are receiving a lot of information from different teams and places, so if anything is unclear please do not hesitate to get in touch with us.

You can:

- Email [accommodation@chichester.ac.uk](mailto:accommodation@chichester.ac.uk)
- Book a virtual appointment with a member of the team these can be done by phone, Skype or any other video calling software.
- Call us on 0044 (0)1243 812205. If we are unable to take your call please leave a message and we shall get back to you as soon as possible.